

Hoag Health Information Exchange (HIE) Annual Survey 2018: Your Top 5 Questions Answered



1) What information is available from St. Joseph?

Lab, pathology, radiology, and cardiology results; continuity of care documents (CCDs); ER visit notes; outpatient visit notes from St. Joseph Heritage Medical Group (categorized as transcription).

2) Are results available from Hoag affiliated radiology locations?

Radiology *reports* are available from Hoag Hospital, Hoag Medical Group Urgent Care, St. Joseph Hospital, St. Jude Hospital, Mission Hospital, Tustin Imaging Center, and Newport Imaging Center. Radiology *images* are available from Hoag Hospital, Hoag Medical Group, Tustin Imaging Center, and Newport Imaging Center.

3) How can using the HIE help us avoid ordering duplicate tests?

Prior to generating a new order, review the results tab to see recent results. You can also filter on “All Records” and search for a specific test in the “Search Text” box provided.

4) Why do I sometimes not find pathology reports in the HIE?

Pathology results can take 2-7 days to be resulted.

5) Where can I find inpatient medications in the HIE?

The continuity of care document (CCD), found in the Documents tab, lists inpatient medications. The Medication tab contains ambulatory medications filled in the past 12 months.

Additional Information

- Hoag’s HIE contains information from Hoag, St. Joseph, St. Jude, and Mission Hospitals – as well as 1,900 providers sharing reference lab data.
- Find an up-to-date HIE Content Directory in the Documents tab of our website.
- We offer complimentary HIE trainings year-round! Please contact us to schedule:

Phone: (949)764-5151

Email: hie@hoag.org

Website: hie.ohoag.org